

Status of Home and Community Care Block Grant (HCCBG) Services for Older Adults

To meet requests of federal and state officials, the Senior Tar Heel Legislature, our partners and stakeholders, the North Carolina Division of Aging and Adult Services (DAAS) has surveyed the statewide network of Home and Community Care Block Grant (HCCBG) providers to assess service needs and learn about issues facing the service delivery system. DAAS has surveyed the network six times since February 2009, most recently in March 2014. Statewide 315 providers were contacted, 254 responded (81%).

The Southwestern Commission, Region A serves 7 counties: Cherokee, Clay, Graham, Haywood, Jackson, Macon, and Swain.

14 of the 18 county-level HCCBG providers responded, for a response rate of 78%

Results

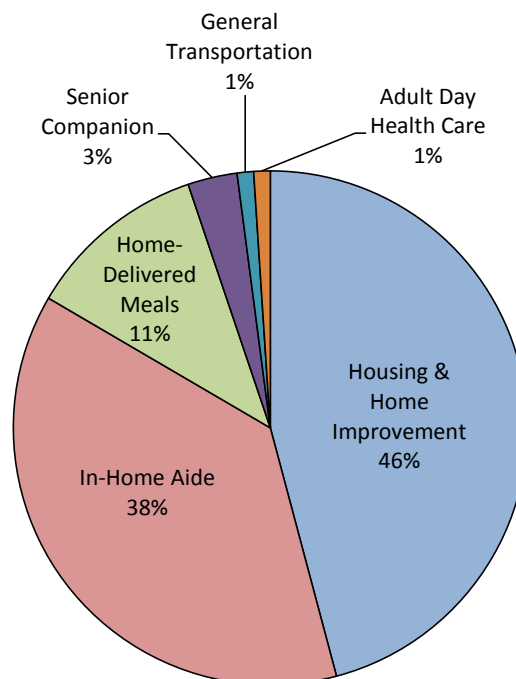
71% of Information & Assistance providers reported an increase in service requests

67% of the Senior Centers are experiencing an increased demand for their programs and services

386 seniors were reportedly waiting for home and community services; when projecting responses to 100%, there was an estimated number of 589 individuals on the waiting list.

Number of seniors on the waiting list by service

Service	# Waiting
Housing & Home Improvement	177
In-Home Aide	145
Home-Delivered Meals	44
Senior Companion	12
General Transportation	4
Adult Day Health Care	4



What some Region A providers are doing to promote efficiencies and meet challenges:

In-Home Aide: 78% are prioritizing applicants; 56% are reassessing clients to reduce services; 33% are not adding a new client when an existing client ends service; 56% are capping the amount of service that can be used for individual clients

Housing & Home Improvement: 100% are prioritizing applicants; 100% are using volunteers to help assist

Adult Day Care: 33% are increasing the use of adult day care trained volunteers to be used as staff in the staff-to-participant ratio

Home-Delivered Meals: 50% are prioritizing applicants

Congregate Nutrition: 40% are prioritizing applicants

Current challenges regarding funding and volunteerism:

38% stated that Consumer Contributions have significantly decreased

33% of the providers stated that the number of volunteers has declined and the number of hours they are able to volunteer has also decreased

"United Way support in county is low and we have been warned of possible funding shortages."

[HCCBG Service Provider]

About the Home and Community Care Block Grant

Established in 1992 under NCGS 143B-181.1(a)(11), the HCCBG was devised to provide a "common funding stream" for a comprehensive and coordinated system of home and community-based services and opportunities for older adults. HCCBG services are available to people age 60 and older, although the "average" client is nearly 80 and the program targets individuals who are socially and economically needy.

HCCBG is administered through the NC Division of Aging and Adult Services and the Area Agencies on Aging. It combines federal and state funds with a local match, and it gives county commissioners discretion in budgeting and administering aging funds.

HCCBG Services at a Glance (Services offered in Region A are bolded in this list)

Adult day care and day health care

Respite

Care management

Information & assistance**In-home aide services****Congregate and home-delivered meals****General and medical transportation**

Senior centers

Senior companion**Housing and home repair**

Health screenings

Health promotion and disease prevention

Skilled home health